

# PreFix Pre-Applied Releasable Adhesive Backing Limited Lifetime Warranty

PreFix® Pre-Applied Releasable Adhesive Backing for Kinetex products is warranted against product failure for the lifetime of the installation.

PreFix will result in a stable installation to the properly prepared and PreFix Primer applied substrate for the lifetime of the installation. PreFix is warranted to perform on substrates up to 100% R.H.

This warranty is contingent upon strict adherence to our PreFix installation instructions.

In the event PreFix fails to perform to specified standards, we must be notified in writing within 15 calendar days of indication of failure, with a copy of the invoice for the Kinetex products featuring PreFix. Approved personnel will then inspect the installation.

Should it be determined from the inspection that our PreFix product failed to perform as warranted above, we will resolve the deficiency at its discretion by one or more of the following methods at no charge for materials, freight, and labor: A) refund the full purchase price of the Kinetex products in the affected area, B) repair the affected area, or C) replace the damaged Kinetex modules if damage is due to PreFix failure. Areas must be cleared at the customer's expense of all equipment, furnishings, partitions, and similar materials that may have been placed over the carpet subsequent to completion of the original installation. We are not responsible for damages caused by the improper use of PreFix or failure to comply with the instructions accompanying this product.

## Exclusions

This warranty is assigned to the original end-user for the carpet installed in its original location, and this warranty is non-transferable.

This warranty does not cover any disfigurement or damage caused by the following factors or equipment:

1. Installing PreFix over floors where condensation and/or standing water are present.
2. Failure to follow required substrate preparation guide- lines as specified in the PreFix installation instructions.
3. Failure to apply PreFix primer prior to PreFix installation.
4. Unsatisfactory transit or improper storage.
5. Accidental flooding and act of God.
6. Failure to follow Kinetex published maintenance instructions.