

---

# Limited Lifetime Fiber Warranty

(Encore, Encore<sup>®</sup> RE, INVISTA & Ultron<sup>®</sup> Nylon)

## Warranties

---

EF Contract extend certain fiber warranties that cover products manufactured with the fibers listed above. These warranties protect the original purchaser against performance deficiencies in specific categories. The length of time covered by each warranty listed below is for the useful life of the carpet, provided that (1) the carpet is installed in accordance with our carpet installation instructions and (2) the carpet is maintained in accordance with our carpet maintenance instructions.

### Wear Warranty

Carpet will retain a minimum of 90% of its face fiber.

### Static Warranty

EF Contract warrant carpet will retain permanent protection below 3.5 kv as tested under AATCC-134.

Should our product fail to perform as warranted above, EF Contract will resolve the deficiency at its discretion by one or more of the following methods at no charge for materials, freight and labor: A) repair of the affected area, B) replace the affected area with comparable product, or C) refund the full purchase price of the product in the affected areas. If carpet is to be replaced, areas must be cleared at the customer's expense of all equipment, furnishings, partitions, and similar materials that may have been installed or placed over the carpet subsequent to completion of the original installation. In the event replacement is to be made for carpet which is not a current product manufactured by EF Contract, replacement will be made with a comparable style from the current product line.

## Exclusions

---

This warranty does not cover any disfigurement or damage caused by the following factors or equipment:

1. Unsatisfactory transit or improper storage.
2. Abnormal or improper use, such as athletic surfaces, outdoor installation, installation on stairs, or use other than a conventional floor covering.
3. Placing excessively heavy equipment on carpet.
4. Tears, burns, pulls, and cuts.
5. Improper cleaning agents, methods, or general soiling.
6. Failure to follow J+J Flooring Group/Pentz Commercial/EF Contract published installation guidelines or improper installation.
7. Athletic equipment such as roller blades, ski boots, or metallic spiked athletic shoes of any kind.
8. Accidental flooding and acts of God.