

At J+J Flooring Group/ EF Contract, we believe that clean floors are important. Therefore, it is the intent of this document to provide information that will keep your Kinetex[®] textile composite flooring looking its best.

The following information is not intended to cover every building's requirements or situation. It is therefore necessary for trained personnel to evaluate this information and implement proper maintenance procedures that will work for your individual space.

A higher overall appearance level is best achieved by a scheduled approach to maintenance.

The maintenance of your Kinetex textile composite flooring is not complicated. There are four separate flooring maintenance categories: Preventive, Daily, Interim and Restorative. Each category is dependent upon the other. Therefore, it is important that your maintenance plan includes all categories.

Your Kinetex maintenance program is the key to protecting your investment and keeping your floor looking great now and for the future.

Please note that Pop (style 1816) should be used for borders and accents only.

I. Preventive Maintenance

Entrance Mats

85% of soil accumulation on the floor is introduced into the building from foot traffic. Viable walk-off mats at all entrances are necessary to trap and hold soil before it is tracked into the interior floor surfaces. At least 15 feet of clean walk-off matting is needed. Note: Change out walk-off mats frequently.

II. Daily Maintenance

A. Vacuuming

The most important component in any floor covering maintenance program is vacuuming for removal of particulate granular and silica soil particles. J+J Flooring Group/ EF Contract recommends upright vacuums with HEPA filtration and rotating brush bars. Hoover[®] WindTunnel[®], Dyson[®], Oreck, Windsor, Sanitaire or any other upright model with brush bar that has earned the CRI Seal of Approval. Slow overlapping passes with a proper vacuum used daily removes dry gritty soil that accumulates, therefore, preventing diminished aesthetic quality of the flooring. Also, soil accumulation is capable of abrading face fibers.

B. Spot removal

Thoroughly vacuum all loose soil. Next, for general or light spot removal, use a commercial carpet / fabric cleaner (Whittaker Crystal Dry[®], Spot Shot[®], Whittaker Oil and Grease Spot Remover, Chem-Dry or any spotter which has earned the CRI Seal of Approval). Use a terry towel, micro fiber cloth or soft bristle brush, agitate, blot and rinse by using water and damp towel or "mini" extractor (US Products Triple Play Spotter or Bissell SpotBot) to thoroughly rinse. **NOTE: DO NOT USE DRY COMPOUND CHEMISTRY WITH KINETEX.**

C. Stain Removal

Should a spot persist after proper application of previously referenced spotters used as directed, then professional grade specialty spotters may be required. Call J+J Customer Relations Department. For paint, oil, adhesive or grease stain use a volatile solvent spotter such as Spot Shot, Oops[®] or Goof Off[™]. **DO NOT POUR THESE CLEANING AGENTS DIRECTLY ONTO THE KINETEX**, instead pour them onto a clean white terry towel then agitate onto the Kinetex. Finally, follow spot cleaning process above in order to remove residue.

D. Biological Contaminants

- Remove (scrape, blot) any excess soiling material. Apply CRI approved spotter with a brush then extract with a portable extractor (US Products Triple Play Spotter, Bissell SpotBot).
- Ideally, spots and stains should be removed immediately. Some food dyes and liquids left on Kinetex are capable of producing permanent stains. Without fail, all spots, spills gums and stains must be removed daily.

- Pretest all cleaning agents using a scrap piece of Kinetex or in an inconspicuous area. Allow the test area to dry. If there is any color change, do not continue. Pretest until a safe and effective cleaning agent is obtained.
- Liquid spills – blot thoroughly with white cotton towel or use a “mini” extractor to remove spills. Wicking action may cause soaked or untreated spills to recur during routine extraction cleaning.
- Dry stains – gently break up dry soil with a spoon followed by vacuuming. Moisten the area with a pre-tested spotter. Gently agitate the area using a clean white towel. Repeat these steps until the spot is removed

To Sanitize Kinetex:

Test for colorfastness in an inconspicuous area. Kinetex should be free of excessive soil before applying. Use dilute or full strength as instructed by sanitizer. Apply at a rate of 2.5 oz per square foot. Sanitizer **MUST** come into contact with contaminant to work. Allow to dwell for 10 minutes. Do not rinse! Use an extraction wand and dry stroke carpet to remove excess moisture. Kinetex can air dry or fans may be used if floor needs to dry faster.

Applied Pattern Products

(Analog, Analog Mono, Timber, Fracture, Provision, Put a Cork In It, Tri Plex and Strata)

Recommended Sanitizers: Vital Oxide by Vital Solutions (www.vitaloxide.com) is a CRI approved and EPA registered hospital sanitizer; effectively sanitizing carpets at 99.9% when used as directed.

Alternative - 3% hydrogen peroxide. NOTE: BLEACH CANNOT BE USED TO SANITIZE APPLIED PATTERN KINETEX PRODUCTS.

Solution Dyed Polyester Products (Accelerate, Boom, Flash, Pop, Propel, Umbra, Umbra Stripe and Velocity)

Recommended Sanitizers: Sanitize with a 5% bleach and 95% water solution. **Alternatives - Vital Oxide antimicrobial sanitizer or 3% hydrogen peroxide.** Fully extract once the Kinetex is sanitized.

E. Scuff Marks

Scuff marks are not uncommon and may appear on Kinetex as with any floor covering. These can be caused from grease, oil mud, dirt, shoe polish or friction from rubber soled shoes. The scuff marks may appear as dark brown or gray marks requiring either the spot cleaning process as previously described or cleaning solvents to effectively remove. Brush the area using a soft bristle hand brush, Whittaker Low Moisture trio duel brush machine or equivalent.

III. Interim Maintenance

Low Moisture Encapsulation Cleaning

Entrances, heavy traffic areas, food and beverage areas and corridors should be properly cleaned at regular scheduled intervals. Whittaker's LOMAC® Encapsulate System is highly effective toward maintaining Kinetex appearance. This interim maintenance system features quick dry times and high productivity levels. This provides for the space to be returned to service quickly. These systems are also excellent for routine spot cleaning and scuff mark removal.

NOTE: DO NOT USE DRY COMPOUND CHEMISTRY WITH KINETEX. SPIN BONNET VOIDS WARRANTY.

IV. Restorative Maintenance

The final part of a soft surface flooring maintenance system is deep cleaning using hot water extraction (HWE). This method of deep cleaning equipment may be either truck mounted or portable. Brands are Bane Clene, Tenant, US Products or any machine which has earned the CRI Seal of Approval.

Begin the preparation process by first thoroughly vacuuming, followed by an application of an extraction pre-spray, allow for specified dwell time, extract. For heavy soiling, agitate applied pre-spray onto the Kinetex prior to wet extraction.

- Air movers will greatly reduce dry times.
- HVAC should be in constant operation.

NOTE: DO NOT USE DRY COMPOUND CHEMISTRY WITH KINETEX.

Frequency Chart

| Traffic/Soil | Light | Moderate | Heavy |
|-------------------------|---------------------------|--------------------|--------------------------|
| Vacuum | One to three times weekly | Daily | One to three times daily |
| Spot Check/Clean | Daily | Daily | Daily |
| Interim Maintenance | Every 3–6 months | Every three months | Monthly |
| Restorative Maintenance | Annually | Every six months | Every 90 days |

Resource List

- Institute of Inspection Cleaning and Restoration Certification (IICRC) Referral System for Certified Firms, 800.835.4624, www.iicrc.org
- Vacuum Cleaners, Spot Cleaners and Cleaning Systems that are laboratory tested and approved by the Carpet and Rug Institute's Seal of Approval, www.carpet-rug.org.

| Hot water extraction equipment | | |
|--------------------------------|--------------|--|
| Bane Clene® Systems | 800.428.9512 | www.baneclene.com |
| Chem-Dry Carpet Clean- | 800.243.6379 | www.chemdry.com |

| Low moisture extraction equipment and chemistry | | |
|---|--------------|--|
| R.E. Whittaker Company | 800.422.7686 | www.whittakersystem.com |

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